

# Privacy Policy

**Last updated** [December 12<sup>th</sup>, 2023]

Our Privacy Policy serves as an integral part of the Website Terms and Conditions, and we recommend reviewing both together. We reserve the right to update this Privacy Policy at any time.

At Social Trade Hub, we highly prioritize the privacy of all users and anyone engaging with our Website [socialtradehub.com](https://socialtradehub.com). Our commitment is to safeguard your personal information and uphold your privacy rights. For any queries or concerns regarding our policy or the handling of your data, please feel free to reach out to us at [contact@socialtradehub.com](mailto:contact@socialtradehub.com).

When you access our Website, Social Trade Hub, and utilize our services, you entrust us with your personal information. We take the privacy of your data very seriously. This privacy notice aims to provide you with a clear and understandable explanation of the data we collect, how it is used, and the rights you possess concerning this information. We encourage you to carefully read through it, as it holds significant importance. If there are any terms within this privacy policy that you disagree with, we kindly ask that you refrain from using our Website and services.

## **ABOUT US**

*Welcome to Social Trade Hub, an innovative copy trading solution revolutionizing the world of financial markets. Our platform seamlessly integrates the power of Telegram signals with MetaTrader, offering users an unparalleled automated trading experience.*

*At Social Trade Hub, we pride ourselves on being at the forefront of the copy trading domain. Our platform stands out for its unparalleled speed and efficiency, facilitated by our cutting-edge Hub service. Unlike other solutions, our technology operates swiftly and directly, eliminating the need for a Virtual Private Server (VPS), ensuring reliability and convenience for our users.*

*We are located in France.*

**Please read this privacy policy carefully as it will help you make informed decisions about sharing your personal information with us.**

# 1. WHAT DATA DO WE COLLECT?

**Voluntary Information:** When you engage with the Website, any information you willingly provide during registration, interactions, or communications is collected. This can encompass personal details such as your name, age, gender, and contact information.

**Device Access:** With your explicit consent, we may access certain internet and background services on your device. This access allows for enhanced functionality and personalized experiences within the Website.

**Automatic Data Gathering:** As you navigate and utilize the Website, specific technical data is automatically gathered. This information includes your IP address, browser type, device characteristics, and usage patterns. This data collection primarily serves security measures and internal analytics, aiding in optimizing the Website's performance and enhancing user experiences.

**External Data Sources:** In addition to information directly provided by you, we may obtain data from various external sources. This can include publicly accessible databases, collaborative marketing partners, social media platforms, or other third-party sources. Gathering data from these sources helps enrich user experiences and tailor services to individual preferences.

The collection of this information enables us to personalize your experience, improve our services, and ensure a secure environment within the Website. We prioritize the responsible and secure handling of all collected data in accordance with applicable privacy laws and regulations.

# 2. USAGE OF YOUR INFORMATION?

**Administrative Notifications:** Your data is utilized to send important account-related notifications and updates regarding our business operations. This includes informing you about modifications or enhancements to our terms, conditions, and policies. These notifications are crucial for administrative purposes and keeping you informed about relevant changes.

**Personalized Advertising:** With your consent or for legitimate business purposes, we engage in targeted advertising. This involves creating and displaying personalized content and advertisements tailored to your interests and geographical location. In

some cases, we may collaborate with third-party entities to enhance our advertising strategies. For further details, please refer to our Cookie Policy.

**Feedback and User Engagement:** We may request feedback from you to understand your experiences and preferences while using the Website. This feedback helps us tailor our services, enhance user engagement, and improve overall user satisfaction.

**Safety and Security Measures:** Your information is used to ensure the safety and security of our Website. This includes activities such as monitoring and preventing fraudulent actions, securing user accounts, and protecting against potential security threats or unauthorized access.

**Policy Enforcement and Legal Compliance:** We employ your information to enforce our terms, conditions, and policies. Additionally, in response to legal requests and to comply with applicable laws or regulations, we may utilize your data as required by law enforcement authorities or regulatory bodies.

**Data Analysis and Service Improvement:** Your information is subjected to data analysis to identify usage trends, assess the effectiveness of our promotional campaigns, and gain insights for service enhancements. This analytical process aids in improving the overall quality, functionality, and user experience of the Website.

The use of your data is aimed at providing a secure and seamless experience within the Website. We strive to ensure that your information is utilized responsibly, in line with your preferences, and in compliance with relevant data protection regulations.

### 3. YOUR INFORMATION BE SHARED WITH ANYONE?

**Legal Compliance:** In instances where we are legally obligated to do so, we may share your data. This includes compliance with applicable laws, governmental requests, court orders, or legal processes. Such disclosures might be necessary to meet national security or law enforcement requirements.

**Protection of Legal Rights:** Your data may be shared if we believe it is essential to investigate, prevent, or take action against potential policy violations, suspected fraud, threats to individuals' safety, or illegal activities. This sharing might also be required as evidence in litigation or legal proceedings in which we are involved.

**Service Providers' Collaboration:** We might engage third-party service providers, merchants, contractors, or agents who perform services on our behalf. These entities may require access to your data to execute their tasks effectively. Such collaborations are aimed at improving and maintaining the Website's functionality and services.

**Business Transfers:** In scenarios such as mergers, company asset sales, financing, acquisitions, or negotiations thereof, your data might be shared or transferred to another company. This sharing is part of ensuring the continuity of services and operations.

**Affiliates and Business Partners:** Your data may be shared with our affiliates, including parent companies, subsidiaries, joint venture partners, or other entities under common control. Additionally, we may share your information with business partners to provide specific products, services, or promotions.

**Consent-Based Sharing:** If you provide consent, we may disclose your personal information for any other purpose not explicitly outlined in this policy. Your consent enables us to share your data based on your preferences and specific permissions granted.

**Public Areas of the Website:** It's important to note that when you share personal information in public areas of the Website, such as comments or contributions, it may be viewed by all users and might be distributed publicly outside the Website indefinitely.

The sharing of your data is carefully managed and performed in compliance with applicable laws and regulations. We ensure that your information is shared responsibly, with authorized entities or in circumstances where it's necessary to maintain the Website's functionality and services.

## 4. USE OF COOKIES AND OTHER TRACKING TECHNOLOGIES?

We may use cookies and similar tracking technologies (like web beacons and pixels) to access or store information. Specific information about how we use such technologies and how you can refuse certain cookies is set out in our [Cookie Policy](#).

## 5. WHETHER YOU INFORMATION TRANSFERRED INTERNATIONALLY?

Our website server is located at Wix. The information we collect from you may be stored and processed in various countries around the world where our company, agents, or contractors have facilities. By accessing our apps and using our services, you acknowledge and consent to the transfer of your information outside of your country.

It's important to note that these countries may have different laws that may not provide the same level of protection as your own country. When we share personal data originating in the European Economic Area (EEA), we will ensure that appropriate lawful measures are in place for the transfer, such as relying on the Privacy Shield framework or implementing the EU standard contractual clauses.

If you reside in the EEA or other regions with data protection laws, please be aware that by providing your personal data, you are consenting to the transfer and processing of your information in accordance with this policy. Rest assured that we will not transfer your personal information to an overseas recipient without taking the necessary measures to protect your privacy.

## 6. OUR STANCE ON THIRD-PARTY WEBSITES?

The Website may feature advertisements from third parties who are independent of us and may provide links to other websites, online services, or Websites. It is important to note that we cannot guarantee the safety and privacy of the data you share with these third parties. Any information collected by third parties is not governed by this privacy policy.

We do not assume responsibility for the content, privacy practices, and security policies of any third parties, including websites, services, or applications that may be linked to or from the Website. It is advisable to review the policies of these third parties and directly contact them for any inquiries you may have.

## 7. RETAIN YOUR INFORMATION?

Please be aware that the Website may contain advertisements from third parties who operate independently from us. These advertisements may include links to other websites, online services, or Websites. It is important to understand that we cannot

guarantee the safety and privacy of any data you choose to share with these third parties. Any information collected by third parties is not governed by this privacy policy.

We would like to emphasize that we do not take responsibility for the content, privacy practices, and security policies of these third parties, including any websites, services, or applications that may be linked to or from the Website. We recommend reviewing the policies of these third parties and contacting them directly if you have any questions or concerns.

## 8. SECURITY OF YOUR INFORMATION?

We have taken necessary steps to implement suitable technical and organizational security measures to safeguard the confidentiality and integrity of the personal information we handle. However, it's important to note that while we strive to provide a secure environment, we cannot guarantee the absolute security of the internet. The transmission of personal information to and from our Website is undertaken at your own risk. We strongly advise accessing our services only within a secure environment to ensure the protection of your personal information.

## 9. COLLECTION OF INFORMATION FROM MINORS?

We do not knowingly seek data from or market to individuals under the age of 16. By using the Website, you confirm that you are at least 16 years old or that you are the parent or legal guardian of a minor and provide consent for their use of the Website. If we become aware that we have collected personal information from users under the age of 16, we will deactivate the account and take appropriate steps to promptly delete such information from our records. If you are aware of any data we may have collected from children under 16, please contact us at [contact@socialtradedhub.com](mailto:contact@socialtradedhub.com).

## 10. WHAT ARE YOUR PRIVACY RIGHTS?

### Account Information

You have the option to review, modify, or terminate the information in your account at any time by contacting us using the provided contact information below. Upon your request to terminate your account, we will deactivate or delete your account and the associated information from our active databases. However, please note that certain

data may be retained in our files to prevent fraud, troubleshoot issues, assist with investigations, enforce our Terms and Conditions, and comply with legal obligations.

**Cookies and Similar Technologies:** Most web browsers are configured to accept cookies as the default setting. If you prefer, you can typically choose to configure your browser to remove or reject cookies. However, it's important to be aware that doing so may impact certain features or services of our Website.

## 11. DO WE MAKE UPDATES TO THIS POLICY?

From time to time, we may make updates to this privacy policy. The revised version will be identified by a revised date and will become effective as soon as it is made available. If significant changes are made to this privacy policy, we may notify you by prominently posting a notice of the changes or by directly sending you a notification. We encourage you to regularly review this privacy policy to stay informed about how we safeguard your information.

## 12. HOW CAN YOU CONTACT US ABOUT THIS POLICY?

If you have questions or comments about this policy, email us at **[contact@socialtradedhub.com](mailto:contact@socialtradedhub.com)**.